

# How much help does 2-1-1 provide?

In FY2019, 2-1-1 handled **261,682** calls from Connecticut residents with **339,457** requests for service.



## 2-1-1 Connecticut, Statewide | FY2019

### Top 10 Service Requests

Housing and Shelter	91,668
Mental Health Services	36,867
Employment & Income	31,908
Utilities	30,802
Crisis Intervention and Suicide	29,321
Healthcare	27,374
Government & Legal	13,262
Food	11,327
Substance Abuse and Addiction	5,898
Clothing & Household	3,495
Disaster	2,297

The 2-1-1 website received nearly 1.7 million visits in FY2019.





#### SUGGESTED SEARCH

- Q I need a place to stay tonight.
- Q I need help finding housing.
- Q I need help affording my apartment/home.
- Q I need to find a job.
- Q I need help paying my utility (gas/electric/heating fuel/water) bill.
- Q I need to know what kind of help I can get from the State of CT.
- Q I need food.

Food	Mental Health	Health Care
Housing	Substance Use	Youth
Transportation	Utility Assistance	Income
Children & Families	Crisis	Basic Needs
Legal Assistance	Re-Entry	Older Adults

What do you need help with?

Search resources in Connecticut

<input type="text" value="Search services or programs"/>	<input type="text" value="ZIP code, city, or address"/>	<input type="button" value="Search"/>
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